



System requirements

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Important information

General


The following SAP Business One versions are no longer supported:

- **2007:** The end of life of SAP Business One 2007 was on December 31, 2011. With the end of life/end of support for SAP Business One 2007 (see SAP Note 528296), coresystems will stop supporting SAP Business One 2007 installations as of March 1, 2012. SAP Business One 2007 is only fully supported up to coresuite version 3.40.
- **8.8:** The end of life of SAP Business One 8.8 was on April 30, 2011 (see SAP Note 528296). With the end of life/end of support for SAP Business One 8.8, coresystems plans to stop supporting SAP Business One 8.8 installations as of May 1, 2012.

The following SAP Business One version will only be supported until the end of 2012:

- **8.81:** The end of life of SAP Business One 8.81 was on February 29, 2012 (see SAP Note 528296). With the end of life/end of support for SAP Business One 8.81, coresystems plans to stop supporting SAP Business One 8.81 installations as of December 31, 2012.

coresuite country package

| | |
|---|---|
|  | <p>Windows users need full permissions for the SAP Business One add-on directory on the relevant PC/system, and read/write permissions on the SBO_SHR directory on the server.</p> <p>For client installations on Windows 7 or Vista, you must run SAP Business One as administrator, to be able to use the add-on.</p> <p>The database user who accesses SQL, needs full permissions to create/update databases.</p> |
|---|---|

SAP DTW (DataTransfer Workbench add-on)

If data is imported to SAP Business One via SAP DTW, tables created by coresuite must not be


- updated via DTW.
- used as a reference in the import files (e.g. when importing translations).

SAP CopyExpress

If data is imported to SAP Business One via SAP CopyExpress, tables created by coresuite must not be

- imported via SAP CopyExpress.
- used as a reference in the import files (e.g. when importing translations).

System requirements for coresuite

| | |
|---|---|
|  | <p>Before you install coresuite, make sure that your system meets the software and hardware requirements for SAP Business One. For more information, please visit www.sap.com.</p> <p>Some modules might have different requirements than the ones listed below. Please check the relevant manual.</p> |
|---|---|

Minimum Hardware requirements

| | |
|----------------------------|--|
| Processor | Intel Pentium 4 (or similar); Dual-Core processors are recommended |
| Memory (RAM) | Up to 500 MB per coresuite user |
| Hard Disk | 100 MB available for coresuite |
| Resolution | 1024x768 |
| Printer | .Net-supported printers |
| Internet connection | recommended (for automatic updates) |

Software requirements

| | |
|-------------------------|--|
| Operating system | Windows XP, Windows 2003, Windows Vista ⁽¹⁾ , Windows 7 ⁽¹⁾⁽³⁾ , Windows Server 2008 ⁽¹⁾ , Windows Server 2008 R2 ⁽¹⁾ , Windows Small Business Server 2008 |
| Runtime | Microsoft .Net Framework 3.5 SP01 |
| SQL Server | Microsoft SQL Server 2005 SP2-4, Microsoft SQL Server 2008 ⁽²⁾ , Microsoft SQL Server 2008 R2 ⁽²⁾ |
| SAP Business One | 8.81 ⁽⁵⁾ , 8.82 ⁽⁴⁾ |

⁽¹⁾ SAP Business One only supports Windows Vista and Windows Server 2008 from version 2007 PL 47 onwards. In connection with add-ons problems might still occur. SAP Business One only uses COM-interfaces for the communication with third-party add-ons. You must have administrator rights for SAP Business One to be able to install updates (right-click on the context menu). Furthermore, the User Account Control must be disabled: <http://windows.microsoft.com/en-GB/windows-vista/What-is-User-Account-Control>

⁽²⁾ Microsoft SQL Server 2008 is only supported with Windows Server 2008.

⁽³⁾ Older graphic cards that are not compatible with Windows 7 or that are not supported by Windows 7 might cause display problems. If they are on-board cards, we recommend installing slot cards that are compatible with Windows 7.

⁽⁴⁾ coresuite for SAP Business One 8.82 PL 00- PL 02 has been released with restrictions for coresuite 3.30 or higher, because they were released during the ramp-up phase. For known compatibility issues with coresuite add-ons, please refer to the following link: <http://forum.coresystems.ch/index.php?/topic/5639-sap-business-one-882-imvc-blog>. SAP and coresystems recommend upgrading to SAP 8.82 PL 04 or higher as soon as possible

⁽⁵⁾ Then end of life of SAP Business One 8.81 was on February 29, 2012 (see SAP Note 528296). With the end of life/end of support for SAP Business One 8.81, coresystems plans to stop supporting SAP Business One 8.81 installations as of December 31, 2012.

i. Procedure for SAP Business One Updates

Make sure that you have installed the latest coesuite modules before you install an SAP Business One update.

ii. Supported/Faulty SAP Patch Levels

Please read the following list before you set up the customer system. Patch levels need to be tested before they can be released. Therefore, they might be released with a delay.

a) Supported Patch Levels for coesuite add-ons

SAP 8.82 PL 00, PL 01 PL 02*, PL 04, PL 05, PL 06**

SAP 8.81 PL 00, PL 01, PL 02, PL 03, PL 04, PL 07, PL 08, PL 09, PL 10

* coesuite for SAP Business One 8.82 PL 00 - PL 02 has been released with restrictions for coesuite 3.30 or higher, because they were released during the ramp-up phase. For known compatibility issues with coesuite add-ons, please refer to the following link: <http://forum.coresystems.ch/index.php?/topic/5639-sap-business-one-882-imevc-blog>

SAP and coresystems recommend upgrading to SAP 8.82 PL 04 or higher as soon as possible.

** Please note the following: <https://helpdesk.coresystems.ch/entries/21386416-sbo-upgrade-issue-when-upgrading-to-8-81-pl10-or-8-82-with-installed-addons>

b) Faulty Patch Levels in connection with the coesuite add-ons

SAP 8.82 PL 03 (SAP Note 1681796 - Add-on menus cannot be created)

SAP 8.81 PL 05 & 06 (we recommend to upgrade to SAP 8.81 PL 07 or higher)

SAP 8.81 PL 11 (SAP Note 1681796 - Add-on menus cannot be created)

iii. SAP Business One Hotfixes

SAP Business One Hotfixes are officially not supported for coesuite products, because they disable the automatic update of coesuite. However, if you do need an SAP Business One Hotfix, we can provide the relevant sips which you can then download manually. Please contact our support team (you will find the contact details at the end of this document).

Extended system requirements for coresuite liquidity package

Software requirements

| | |
|------------------------------------|------------------------|
| coresuite accounting module | version 3.20 or higher |
| coresuite designer module | version 3.20 or higher |
| SAP Business One | version 8.81 or higher |

Extended system requirements for coresuite cube

For the following products you must have installed the relevant versions:

Source Database

- **Finance cube:** SQL Server 2008 Standard Edition or higher
- **Sales/Purchasing cube:** SQL Server 2008 Standard Edition or higher
- SAP Business One 8.81 or higher
- For the coresuite finance cube: coresuite country package with the current version of the accounting and designer modules, which is installed for at least one user.



If the source database uses a higher version than the BI instance (e.g. if the source database uses SQL Server 2008 R2 and the BI instance uses SQL Server 2008), you must install the relevant drivers on the BI instance to be able to access the data on the SQL Server 2008 R2. These drivers are provided by Microsoft.

Data Warehouse (coreDWH database)

- SQL Server 2008 Standard Edition SP2 or higher

cubes

Analysis Services 2008 SP2 Standard Edition or higher

Reports

- Reporting Services 2008 SP2 or higher for Reporting Services reports
- Microsoft Excel 2007 or higher for Excel reports

If you would like to install all coresuite cube components on one database server or one database instance (not recommended), the following products need to be installed:

- SQL Server 2008 Standard Edition SP2 or higher
- Analysis Services 2008 SP2 Standard Edition or higher
- Reporting Services 2008 SP2 or higher



In general, we recommend to always install the most recent Microsoft Service Packs. This helps to prevent most product-related problems.

Extended system requirements for coresuite eCommerce pro

Hardware requirements

The minimum hardware requirements are prescribed by ePages and SAP Business One. They must be fulfilled in order to use eCommerce pro. For further information please see www.epages.de and www.sap.com.

Please also refer to the system requirements for coresuite products.

Make sure that enough memory (RAM) is available on the server on which the eCommerce interface is running. The required memory for the interface is about 100-150MB. However, this depends on the number of processes.

If you are not sure if your hardware meets the requirements, please do not hesitate to contact us under support@coresystems.ch.

Software requirements

| | |
|-------------------------|--|
| Operating system | Windows 2003 Server, Windows 2008 Server |
| Runtime | Microsoft .Net Framework 3.5 SP01 |
| SQL Server | Microsoft SQL Server 2005, Microsoft SQL Server 2008 |
| SAP Business One | See <i>Supported/Faulty SAP Patch Levels</i> under System requirements for coresuite |
| ePages | 5.04 PL 12 (Windows and Linux version) License key extension for Web Services |

Other requirements

The coresuite framework or swissAddOn framework must be installed.
coresuite eCommerce pro must be installed on the Microsoft SQL Server.
The SAP Business One client must also be installed on the server.

System requirements for coresuite connector

Hardware requirements

| | |
|---------------------|--|
| Processor | Intel Pentium 4 (or similar); Dual-Core processors are recommended |
| Memory (RAM) | 250 MB available |
| Hard Disk | 50 MB available |

Software requirements

| | |
|-------------------------|---|
| Operating system | Windows XP, Windows 2003, Windows Vista, Windows 7, Windows Server 2008 |
| Runtime | Microsoft .Net Framework 3.5 SP01 |
| SQL Server | Microsoft SQL Server 2005 SP3 or higher, Microsoft SQL Server 2008 |
| SAP Business One | 8.81 |

Extended system requirements for coresuite mobile

Mobile device

| | |
|------------------|---|
| All modules: | iPhone/iPad/iPod touch with iOS 4.0 or higher |
| Manager modules: | iPhone/iPad/iPod touch with iOS 4.0 or higher, Windows Phone 7, BlackBerry OS 6. Only the BlackBerry models Torch 9800, Style 9670 and Bold 9780 are supported. |

coresuite mobile client

- Internet connection
- Internet Explorer 8.0 or higher / Firefox 3 or higher / Google Chrome 9.0 or higher

CONTACT

For more information
and support, please
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www.coresuite.com

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