

AMERICA	EUROPE	ASIA
<p>PARTNER & CLOUD-SUPPORT (UTC-5: Miami, Montreal, New York) 09:00 – 12:00 / 13:30 – 17:30 MO-FR Languages: English +1 530 213 3120</p>	<p>PARTNER & CLOUD-SUPPORT (UTC+1: Bern, Berlin, Paris, Amsterdam) 08:00 – 12:00 / 13:30 – 17:00 MO-FR Languages: German, English +41 56 500 22 66 (Switzerland/HQ) +44 207 043 19 76 (United Kingdoms) +31 20 80 80 80 7 (Netherlands) +49 76145 89 58 31 (Germany)</p>	<p>PARTNER & CLOUD-SUPPORT (UTC+8: Shanghai) 09:00 – 12:00 / 14:00 – 18:00 MO-FR Languages: English, Chinese (Mandarin) +86 21 2022 3100</p>
<p>PROJECT-SUPPORT (only Customers with special maintenance contracts) (UTC-5: Miami, Montreal, New York) 09:00 – 12:00 / 13:30 – 17:30 MO-FR Languages: English +1 530 213 3120</p>	<p>PROJECT-SUPPORT (only Customers with special maintenance contracts) (UTC+1: Bern, Berlin, Paris, Amsterdam) 08:00 – 12:00 / 13:30 – 17:00 MO-FR Languages: German, English +41 56 500 22 33</p>	<p>PROJECT-SUPPORT (only Customers with special maintenance contracts) (UTC+8: Peking, Perth, Shanghai, Singapore, Taipei) 09:00 – 12:00 / 14:00 – 18:00 MO-FR Languages: English, Chinese (Mandarin) +86 21 2022 3100</p>

PUBLIC HOLIDAYS (DD/MM/YYYY)	AMERICA	EUROPE	ASIA
01.10.2011 National days holiday			■
02.10.2011 National days holiday			■
03.10.2011 National days holiday			■
04.10.2011 National days holiday			■
05.10.2011 National days holiday			■
06.10.2011 National days holiday			■
07.10.2011 National days holiday			■
10.10.2011 Columbus Day	■		
07.11.2011 Columbus Day			
08.11.2011 Columbus Day			
09.11.2011 Columbus Day			
10.11.2011 Columbus Day			
11.11.2011 Veterans Day	■		
24.11.2011 Thanksgiving Day	■		
05.12.2011 Office closed (e-mail: info@coresystems.ch)	■		
06.12.2011 Office closed (e-mail: info@coresystems.ch)	■		
07.12.2011 Office closed (e-mail: info@coresystems.ch)	■		
08.12.2011 Office closed (e-mail: info@coresystems.ch)	■		
09.12.2011 Office closed (e-mail: info@coresystems.ch)	■		
16.12.2011 Office closed (e-mail: info@coresystems.ch)	■		
23.12.2011 Office closed (e-mail: info@coresystems.ch)	■		
24.12.2011 Christmas Eve (from 12:00 p. m.)		■	
25.12.2011 Christmas Day		■	
26.12.2011 St. Stephan's Day		■	
30.12.2011 Office closed (e-mail: info@coresystems.ch)	■		
31.12.2011 Sylvester (from 12:00 p.m.)		■	
31.12.2011 New Year's Day	■		
01.01.2012 New Year's Day	■	■	
02.01.2012 New Year's Day	■	■	
16.01.2012 Birthday of Martin Luther King, Jr.	■		
22.01.2012 The Chinese New Year			■
23.01.2012 The Chinese New Year			■
24.01.2012 The Chinese New Year			■
25.01.2012 The Chinese New Year			■
26.01.2012 The Chinese New Year			■

27.01.2012	The Chinese New Year			■
28.01.2012	The Chinese New Year			■
20.02.2012	Washington's Birthday	■		
02.04.2012	The Ching Ming Festival			■
03.04.2012	The Ching Ming Festival			■
04.04.2012	The Ching Ming Festival			■
06.04.2012	Good Friday		■	
09.04.2012	Easter Monday		■	
29.04.2012	Labor Day	■		
30.04.2012	Labor Day	■		
01.05.2012	Labor Day	■		
17.05.2012	Ascension		■	

PUBLIC HOLIDAYS (DD/MM/YYYY)	AMERICA	EUROPE	ASIA
28.05.2012	Whit Monday		■
28.05.2012	Memorial Day	■	
23.06.2012	The Dragon Boat Festival		■
24.06.2012	The Dragon Boat Festival		■
25.06.2012	The Dragon Boat Festival		■
04.07.2012	Independence Day	■	
01.08.2012	National Day		■
03.09.2012	Labor Day	■	
30.09.2012	Mid-Autumn Festival+National Day		■
01.10.2012	Mid-Autumn Festival+National Day		■
02.10.2012	Mid-Autumn Festival+National Day		■
03.10.2012	Mid-Autumn Festival+National Day		■
04.10.2012	Mid-Autumn Festival+National Day		■
05.10.2012	Mid-Autumn Festival+National Day		■
06.10.2012	Mid-Autumn Festival+National Day		■
07.10.2012	Mid-Autumn Festival+National Day		■
08.10.2012	Columbus Day	■	
12.11.2012	Veterans Day	■	
22.11.2012	Thanksgiving Day	■	
24.12.2012	Christmas Eve (from 12:00 p. m.)		■
25.12.2012	Christmas Day	■	■
26.12.2012	St. Stephan's Day		■
31.12.2012	Sylvester (from 12:00 p. m.)		■