



Our young and innovative company is looking for a

ERP Supporter

to start immediately or by agreement.

Key responsibilities:

In this role you will be responsible for handling/solving customer support requests on the phone and by email. As ERP Supporter, you will take over the project from the consultant once he has implemented the ERP system on the customer site.

Apart from customer support your tasks will also include proactive system maintenance. You will implement smaller customer requirements (e.g. amend a report) and you act as the interface between the customers on one side and the consultants, the development team and third party providers on the other side. This job is based in our new support office in Miami, Florida. Part of your tasks will also be to help set up the new coresystems office in Miami.

The company:

coresystems is a young and innovative IT company with an international network of partners. coresystems is among the world's leading developers of SAP Business One applications. It also plays a pioneering role in cloud computing and in developing mobile applications. The company, currently counting over 80 employees, continually develops new products that help small and medium-sized companies add value to their day-to-day business.

Skills required:

- Degree in business administration
- Good knowledge of ERP systems, basic overview of business processes
- SQL knowledge
- Excellent English and Spanish/Portuguese skills
- Other languages, such as German and French, are a plus
- .NET knowledge is a plus
- Knowledge of SAP Business One is a plus
- Willingness to learn and ability to understand new products/technologies/features/situations, etc. quickly
- Ability to work independently
- Proactive approach
- Quality-focused, detail-oriented
- Well organized

As the ideal candidate, you are a team player and you are used to working independently. You perform well under pressure, are service-oriented and always put the customer first.

We offer an interesting and challenging job in a rewarding work environment. Attractive employment conditions are also on offer for the successful applicant.

If you are interested, please send your application, along with your salary expectations, to [coresystems ag | Human Resources | Herr Andreas Vögeli | Villa im Park | Dorfstrasse 69 | 5210 Windisch | Switzerland](#) or to hr@coresystems.ch. If you have any questions, please feel free to call us on +41 (0) 56 500 22 02.