

# core

## InsightLoop

InsightLoop identifies problems and determines the necessary components for solving them.



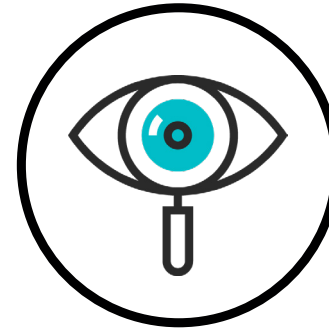
### Service Performance Indicators Overview

Improve First Time Fix Rate (FTFR), Mean Time to Resolution (MTTR) and Mean Time Between Visits (MTBV) over time.



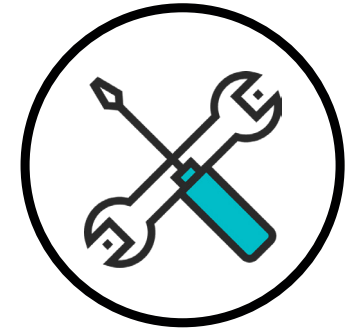
### Intelligent Data Exploration

Explore data with filters by country, company, equipment, and time (year, month, week).



### Proactive Problem Solving

Input of accurate data improves root cause prediction and promotes proactive problem-solving.



### Spare Parts Inventory Optimization

Forecasting upcoming parts demand are done by leveraging past usage patterns, seasonality, and planned maintenance.

As a result of analyzing past data, InsightLoop predicts root causes and required parts, providing key insights to streamline service processes.

Visit us on [www.coresystems.ch](http://www.coresystems.ch)

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